

Data Controller	Sector	Nature	Final Amount
A4E	Public Service Provider	Theft of unencrypted laptop containing personal data	60,000
Hertfordshire County Council	Local Government	Fax error - leading to disclosure of personal data	100,000
London Borough of Ealing	Local Government	Theft of unencrypted laptop containing personal data. Linked to ENF0370051	80,000
London Borough of Hounslow	Local Government	Theft of unencrypted laptop containing personal data. Linked to ENF370035	70,000
Andrew Jonathan Crossley (ACS Law)	Private (sector) Business - Legal Services	Personal data exposed following inadequate web-hosting security	1,000
Surrey County Council	Local Government	Various incidents concerning the disclosure of personal data via email to incorrect recipients	120,000
North Somerset Council	Local Government	Various incidents concerning the disclosure of personal data via email to incorrect recipient	60,000
Midlothian Council	Local Government	Various incidents relating to the disclosure of personal data to the incorrect recipients	140,000
Worcestershire County Council	Local Government	Disclosure of personal data via email to incorrect recipients	80,000
London Borough of Croydon	Local Government	Personal data stolen from a public house	100,000
Powys County Council	Local Government	Disclosure of personal data to incorrect recipient	130,000
Brighton & Sussex University Hospitals NHS Trust	Health	Insecure disposal of hard drives containing personal data	325,000
Norfolk County Council	Local Government	Personal data hand delivered to incorrect recipient	80,000
Cheshire East Council	Local Government	Disclosure of personal data via email to unintended recipients	80,000
Lancashire Constabulary	Police	Missing persons report containing personal data found in the street	70,000
Telford and Wrekin District Council	Local Government	Personal data sent in error to incorrect family	90,000
Aneurin Bevan Health Board	Health	Personal data disclosed in error to incorrect recipient	70,000
Central London Community NHS Trust	Health	Multiple faxes containing personal data sent to incorrect recipient	90,000
London Borough of Barnet	Local Government	Case papers containing personal data stolen from staff members house	70,000
St Georges Healthcare NHS Trust	Health	Personal data disclosed in error to incorrect recipient	60,000
Belfast Health and Social Care Trust	Health	Personal data stored in decommissioned hospital site accessed	225,000
Welcome Financial Services Ltd	Private (sector) Business - finance	Loss of unencrypted back up tape containing personal data	150,000
Torbay Care NHS Trust	Health	Personal data published in error on Council's website	175,000
Scottish Borders Council	Local Government	Paper documents relating pension records found in a supermarket recycling bank.	250,000
Greater Manchester Police	Police	Unencrypted USB containing personal data stolen	150,000
Leeds City Council	Local Government	Personal data disclosed in error to incorrect recipient	95,000
Prudential	Private (sector) Business - Finance	Inaccuracy of customer records	50,000
Nursing and Midwifery Council	Regulators	DVDs containing personal data lost	150,000
Norwood Ravenswood	Adoption Agency	Personal data left outside of residential property	70,000
Devon County Council	Local Government	Personal data disclosed in error to incorrect recipient	90,000
Plymouth City Council	Local Government	Personal data disclosed in error to incorrect recipient	60,000
Sony	Private (sector) business - technology	Infiltration of online network resulting in exposure of personal data	250,000
Stoke on Trent City Council	Local Government	Disclosure of personal data via email to incorrect recipient	120,000
London Borough of Lewisham	Local Government	Personal data left on a train	70,000
Bank of Scotland	Private (sector) Business - finance	Multiple faxes containing personal data sent to incorrect recipient	75,000
Stockport Primary Care Trust	Health	Confidential waste bins and black plastic bags containing personal data discovered in decommissioned building	100,000
NHS Surrey	Health	Insecure disposal of hard drives containing personal data	200,000
Halton Borough Council	Local Government	Personal data disclosed in error	70,000
Glasgow City Council	Local Government	Two unencrypted laptops containing personal data stolen from offices whilst the building was undergoing refurbishment	150,000
North Staffordshire Combined Healthcare NHS Trust	Health	Multiple faxes containing personal data sent to incorrect recipient	55,000
Aberdeen City Council	Local Government	Personal data uploaded onto the internet.	100,000

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First Financial (UK) Limited	Private (sector) Business – Finance	Sending unsolicited direct marketing texts to mobile subscribers who had not consented to receive them.	175,000
North East Lincolnshire Council	Local Government	Loss of unencrypted memory device containing sensitive personal data	80,000
Ministry of Justice	Central Government	Spreadsheets showing prisoners' details emailed to members of the public	140,000
Islington Borough Council	Local Government	Personal details of over 2,000 residents released online via WDTK website	70,000
Jala Transport	Private (sector) Business - Finance	Theft of unencrypted portable hard drive containing its customer database	5,000
Tameside Energy Services Ltd	sector) Business Home Improvements	Making unsolicited marketing calls to individuals registered with the TPS	45,000
DM Design Bedrooms Ltd	Private (sector) Business - Home Improvements	Making unsolicited marketing calls to individuals registered with the TPS	90,000
Christopher Niebel	Private (sector) Business - Lead Generation	Sending unsolicited direct marketing texts to mobile subscribers who had not consented to receive them	300,000
Gary McNeish	Private (sector) Business - Lead Generation	Sending unsolicited direct marketing texts to mobile subscribers who had not consented to receive them	140,000
Nationwide Energy Services Ltd	Private (sector) Business - Energy Related Home Improvements	Making unsolicited marketing calls to individuals registered with the TPS	125,000
We Claim U Gain	Private (sector) Claims management	Making unsolicited marketing calls to individuals registered with the TPS	100,000
Department of Justice Northern Ireland	Government	Filing cabinet containing details of a terrorist incident was sold at auction	185,000
British Pregnancy Advice Service	Charity	Hacker threatened to publish thousands of names of people who sought advice on abortion, pregnancy and contraception	200,000
Chief Constable of Kent Police	Police	Highly sensitive and confidential information, including copies of police interview tapes, were left in a basement at the former site of a police station.	100,000
Amber UPVC Fabrications Limited	Private (sector) Business - Home Improvements	Making unsolicited marketing calls to individuals registered with the TPS	50,000
Think W3 Limited	Private (sector) Business – Online travel services	Hacker obtained large number of credit & debit card details following the use of insecure coding on the website of a subsidiary business	150,000
Ministry of Justice	Public – Central Government	Loss of hard drives containing sensitive and confidential information at prisons	£180,000
Reactiv Media Limited	Private (sector) Business	Making unsolicited marketing calls to individuals with the TPS	£50,000
EMC Advisory Services Limited	Private (sector) Business	Making unsolicited marketing calls to individuals registered with the TPS	£70,000
Worldview Limited	Private (sector) Business – Hotel booking website		£7,500
Parklife Manchester Limited	Private (sector) Business – Music Festival Organiser	Sending of unsolicited marketing text messages by disguising the identity of the person on whose behalf the messages were sent	£70,000
Kwik Fix Plumbers Limited previously known as Boiler Shield Ltd	Private (sector) Business - Home Improvements	Making unsolicited marketing calls to individuals registered with the TPS	£90,000
Staysure.co.uk Limited	Private (sector) Business	Specialist online travel insurer offering additional travel insurance services to the general public	£175,000
Serious Fraud Office	Public –Government	A witness in a serious fraud, bribery and corruption investigation was mistakenly sent evidence relating to 64 other people involved in the case	£180,000
Direct Assist Ltd	Private (sector) Business	Making direct marketing calls to people without their consent	£80,000
South Wales Police	Police	The loss of 3 DVDs containing interviews with a victim of historic sexual abuse	£160,000
Instant Cash Loans Ltd trading as the Money Shop	Finance	The theft and loss of servers containing customer data.	£180,000
Point One Marketing Ltd	Marketing	Making unsolicited marketing calls to individuals registered with the TPS	£50,000
Cold Call Elimination Limited	Marketing	Making unsolicited marketing calls to individuals registered with the TPS	£75,000

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Home Energy & Lifestyle Management Ltd	Marketing	A green energy company who made over six million calls as part of a automated call marketing campaign offering 'free' solar panels.	£200,000
Pharmacy 2U Limited	Health & Retail and Manufacture	An online pharmacy that sold details of more than 20,000 customers to marketing companies. It had not informed its customers that it intended to sell their details, and that the customers had not given their consent for their personal data to be sold on.	£130,000
Help Direct UK Limited	Marketing	Sending out thousands of unsolicited marketing text messages. People complained about a variety of messages offering services including the reclaim of PPI payments, bank refunds and loans.	£200,000
Crown Prosecution Service	Criminal Justice	Laptops containing videos of police interviews were stolen from a private film studio	£200,000
Oxygen Ltd	Online technology and telecoms	A lead generation company made over one million calls, playing a recorded message claiming to be a 'government awareness call' and offering to write off debt	£120,000